

## **Participant Feedback from the SBB Course for Operations Centre Staff**

**14–16 May 2007 / Nottwil**

Initial spontaneous reactions at the end of the course:

### **Positive:**

One of the best courses I've ever attended

I felt comfortable – the course was outstanding

By far the best course I've ever taken

Competent facilitators

I learned a great deal

Brilliant course

Great for team building in our Operations Centre work – highly suitable

Highly relevant and transferable to our work in the Operations Centre – very practical

One of the best courses

No negativity throughout the course – not once. I've never experienced that in any other training

The best course since I've been at SBB (comment from a senior employee, estimated around 60 years old)

I really enjoyed it

### **Negative:**

I never really felt stressed

GemaSim should be better practised (technical briefing and test flight) before being sent on the mission

by Martin Wyler, Facilitator